



arnold street gallery

Arnold Street Gallery | 189 Arnold Street, North Bendigo VIC 3550 |
m: +61 (0) 439 571 054 e: arnoldstreetgallery189@gmail.com w: www.arnoldstreetgallery.com

Cancellation and Refund Policy for Workshops, Events and Art Classes

In a perfect world, every workshop scheduled by Arnold Street Gallery will proceed, and every person who registers as a participant will attend.

However, as we all live in the real world, the following policies will guide our collective expectations when things don't go to plan:

For workshops and events:

Due to limited seating, teaching artists commitments, administration, advertising and material sourcing, in order to receive a full refund, you must cancel within seven (7) days prior to a scheduled workshop or event start date to receive a full refund. You may cancel by phone (0439 571 54) or online. No refunds will be given on the day of the scheduled workshop or event or thereafter. If you or your group does not show up for your scheduled workshop or event, you will not receive any refund of your workshop or event fee, and you authorise us to charge you the full amount. When you register for a workshop you agree to these terms.

For Art Classes:

Due to limited seating, teaching artists commitments, administration, advertising and material sourcing, in order to receive a full refund, you must cancel within seven (7) days prior to the commencement of the art classes scheduled start date to receive full refund. You may cancel by phone (0439 571 54) or online. No refunds will be given once art classes have started. or thereafter. If you do not show up for scheduled art classes, you will not receive any refund of your workshop fee and you authorise us to charge you the full amount. When you register for art classes you agree to these terms

Art Classes Come & Try Days

From time to time we will run an Art Class Come & Try Day. Due to the nature of this class, a trial to see if the you like the class or not, no refunds will be given if you simply don't like the class.

Due to limited seating, teaching artists commitments, administration, advertising and material sourcing, in order to receive a full refund, you must cancel within seven (7) days prior to the commencement of the Art Class Come & Try Day date to receive full refund. You may cancel by phone (0439 571 54) or online. If you do not show up for scheduled art classes, you will not receive any refund of your workshop fee and you authorise us to charge you the full amount. When you register for art classes you agree to these terms

Ticket Transfer Workshops and Events:

If you are unable to attend a workshop or event, you may transfer your ticket to a friend. If you do not show up at the scheduled workshop or event, you will not receive a refund and you authorise us to charge you the full amount. When you register for a workshop or event you agree to these terms.

Ticket Transfer Art Classes:

We don't offer ticket transfers for art classes. If you do not show up, you will not receive a refund and you authorise us to charge you the full amount. When you register for an art class you agree to these terms.

CANCELLATION OR POSTPONEMENT OF WORKSHOPS or ART CLASSES

Workshops and Events:

If, for any reason, we need to cancel a workshop or an event, we will reschedule the workshop or event for a later date and you will be signed up for that rescheduled event automatically, with your original purchase amount applied. If you are not able to attend the rescheduled event or workshop, you will receive a 100% refund.

Art Classes:

If, for any reason, we need to cancel an art class, we will that art class for a later date and you will be signed up for that rescheduled event automatically, with your original purchase amount applied. If you are not able to attend the rescheduled art class, you will receive a 100% refund.

Cancellation and Refund Policy for Exhibitions

Upon booking an exhibition the artist is required to complete and return an exhibition agreement and pay a deposit with the balance of payment due 4 weeks prior to the start of the exhibition. If the balance of payment is not paid at least one four (4) weeks prior to the commencement of the proposed exhibition date the exhibition booking will be cancelled, and the non-refundable deposit will be retained by the Arnold Street Gallery.

If the balance of payment is not paid by the Artist, the exhibition will be cancelled, and the Arnold Street Gallery will be entitled to retain the non- refundable deposit paid.

If the Artist provides written notice of cancellation of the exhibition within fourteen (14) days after paying the balance of payment, provided that the notice is received by the Arnold Street Gallery not later than 14 days prior to the exhibition, the Arnold Street Gallery will refund the balance of payment made, to the Artist within fourteen (14) days of that written notice.

If the Artist provides written notice of the cancellation of the exhibition less than fourteen (14) days prior to the exhibition date, the Arnold Street Galley will be entitled to retain all monies paid by the Artist.

When you book an exhibition, you agree to these terms.